Mobile devices and documentation:
Great changes under way

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Looking back 10 years and
also looking forward...

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1. Preamble

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- Who am I?

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- Who am I?
- What attitude?

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- Who am I?
- What attitude?
- What light?

2. Technological changes over the last 10 years

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- New products were adopted

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- People also changed their habits

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- New products were adopted
- People also changed their habits
- Lots of new skills as a result

3. Changes in communication attitude

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- I want it right now…

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- I want it right now …
- The written word returns

3. Changes in communication attitude

- I want it right now …
- The written word returns
- Me, me, me…

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- Switching from Word/Interleaf to FrameMaker

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- Adobe buys out all pioneers

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- Single sourcing is a must

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- New trainings approach
- New ergonomics
- Videos, etc.

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- Round 30 tools on a mobile phone…

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- Great types of Internet tools:

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  - Search engines

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  - Geographical applications

6. New technological possibilities of smart phones / iPhones and tablets

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Sending texts, sounds, images, or videos

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Sending texts, sounds, images, or videos

Receiving texts, sounds, images, or audiovisual media (videos and video interaction)

6. New technological possibilities of smart phones / iPhones and tablets

Sending text :

1) using digits on a vocal server (on the phone)

2) using short messages (on the phone)

3) via email

4) in a form

5) on forums

6) on wikis (Wikipedia, Dozuki, etc.)

7) on social networks

6. New technological possibilities of smart phones / iPhones and tablets

Sending sounds:

1) voice recognition on vocal servers

2) tunes identification

3) No sound recognition application currently in use for documentation

6. New technological possibilities of smart phones / iPhones and tablets

Sending images:

1) publication on FaceBook or other sites

2) image recognition

3) QR codes scan, to surf the net or to capture a busness card (few documentation applications)

4) curently no documentation application (for image recognition)

6. New technological possibilities of smart phones / iPhones and tablets

Sending video movies:

1) publication on FaceBook or other sites

2) currently no documentation application

6. New technological possibilities of smart phones / iPhones and tablets

Receiving texts:

1) receiving tet messages

2) receiving emails

3) surfing websites pages

4) receiving/reading files

5) receiving messages from forums

6. New technological possibilities of smart phones / iPhones and tablets

Receiving sounds :

1) listening to vocal messages

2) interacting with the help desk adviser

6. New technological possibilities of smart phones / iPhones and tablets

Receiving images:

1) pictures
2) maps, drawings, illustrations

6. New technological possibilities of smart phones / iPhones and tablets

Receiving audiovisual documents:

1) listening to audio-guides

2) viewing videos

3) interacting in videoconferences (Skype)

4) interacting during webinars

7. Possible evolutions in the documentation world for the next 10 years

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- User various inputs trigger help

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- More intuitive design
- Relevant information at the right time
- Users as partners
- User various inputs trigger help
- Testing

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- Users as partners
- User various inputs trigger help
- Testing
- TC as a language specialist

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The end

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