

Tour Norma 20-22 rue Jean Jaurès 92807 Puteaux France

Telephone +33 (0)1 46 41 17 00 Facsimile

+33 (0)1 46 41 11 96

Mme Sue BERRY email: sue.berry@par.sita.int

Tel: 01 46 41 15 43

December 3rd 1998

To Whom It May Concern

I have known Jean-Paul Bardez since 1991. At the time - and until June 1993 - I was the manager of Digitext SARL, the French subsidiary of a UK company providing documentation services and personnel, mainly to the computer and telecommunications industries. (In June 1993, the French subsidiary was closed.)

Jean-Paul Bardez worked as a contract technical author through Digitext for Spie Batignolles and Spie Trindel, from October 1991 to March 1993. He wrote user documentation for cashflow management, stock, financial and accounting applications, using Word 5 for DOS. On some of these projects, he worked alone. On others, he acted as team leader and Digitext representative: he designed a style sheet, developed Word macros, and trained two technical authors and a number of engineers on the use of these macros. Jean-Paul managed his own projects from the initial information-gathering meeting to final print.

I also know Jean-Paul as President of the CRT, of which I have been a member for a number of years.

Jean-Paul has always impressed me by his excellent organisational skills. He is reliable, autonomous and conscientious, uses rigorous working methods and produces excellent documentation.

I highly recommend Jean-Paul for any management position to which he can put his dynamism, enthusiasm and organisational ability to good use.