



Langues appliquées, commerce et communication

Université Blaise-Pascal

Clermont-Ferrand, 18 November, 2015

TO WHOM IT MAY CONCERN

Please accept my letter of recommendation for Jean-Paul Bardez. Mr. Bardez worked directly for me as an instructor in Technical Writing in our Masters program in Multilingual Technical Communication & Information Design (*Master Ingénierie de la documentation technique multilingue*), from January 2013 to March 2015. I have found Mr. Bardez to be consistent, reliable, and actively involved in his teaching.

Despite the 3 years Mr. Bardez taught for us, he was unable to keep his position due to the University's legal obligation to not hire free-lance employees for extended periods of time.

For each academic year during this period, Mr. Bardez prepared, carried out and followed-up on a 15-hour workshop, divided into three 5-hour sessions, dedicated to Technical Writing. In addition to having students produce and evaluate a short user document, he also provided training in verbal skills, to help students to become more at ease in the oral aspects of the profession: orally defending documentation projects before company management, running effective meetings, etc.

The students reacted very positively to Mr. Bardez' workshops, as evidenced by yearly satisfaction surveys. They considered Mr. Bardez' approach to be grounded and concrete. A particular strength of his courses were the many practical exercises proposed to help them gain confidence in their ability to carry out necessary procedures.

It is my opinion that Mr. Bardez is a dedicated and first-rate teacher of this subject. Please feel free to contact me for further information.

Sincerely,

Dacia Dressen-Hammouda, Ph.D / MCR HDR

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